

All communications are first sent to you the Single Point of Contact (SPOC). Please share this communication with the appropriate resources within your organization.

Dear Valued Customer,

The Transformation cycle for Phase 1 customers will begin this month. Customers for Phase 1 will be contacted by a DET Deployment Engineer starting this week with the scheduled date and time to conduct your equipment survey.

In addition, the DET Deployment Engineer will work with the AT&T and other Telco engineers to schedule the customer site circuit survey. Scheduling of circuit surveys is expected to begin the week of January 9th. All Equipment and Circuit surveys for Phase 1 customers are targeted to be completed by January 31st in order to meet the completion date of March 31st for our Phase 1 customer sites.

The timeline below depicts the target timeframe for all transformation phases.

Circuit and Equipment surveys to determine Phase 2 - Phase 5 customers will be conducted starting in February and run through April.



What does this mean for you?

Circuit and equipment surveys for our Phase 1 customers are starting January 6th, 2017..

Remediation requirements will be provided within 7 to 10 days of site survey completion.

Phase 1 customer site transformations will occur from February 1st to March 31st.

The actual transformation schedule for Phases 2-5 will be a rolling process, and we will continue to update you on a regular basis to keep everyone informed.

Considerations that can impact your Phase assignment after surveys have been completed:

1. Scope of Remediation Requirements from the circuit and equipment survey
2. Inside cabling completed by customers from the telco demarc to the BadgerNet AT&T equipment, where applicable
3. Any customer approvals required based on survey results
4. Customer responses to scheduling events

Our goal is to create as efficient of a process as possible, minimize changes to phasing, and increase overall accuracy to ensure a successful BadgerNet transformation for our customers.

Remember, BadgerNet is bringing the state of Wisconsin increased technology with cost savings!

Thank you for your patience during this busy time!

Remember to share this communication within your organization.

Please feel free to contact us with any questions or issues at DOAETBadgerNet@wisconsin.gov, or visit the [BadgerNet portal](#) for more information.

Sincerely,
BadgerNet Team

